Improving our quality of care: 2022/23



Progressing our priorities in 2022/23

Priority 1: Improving the management of deteriorating patients: Piloting the Hospital At Night initiative





Priority 2: Improving patient experience: Launch of the **Embedding Kindness** programme

Priority 3: Priority 3: Continued reduction in stillbirths: 4.8 per 1000 births - compared to 5.6 in 2020



Priority 4: Advancing equality, diversity and inclusion: Development of a three-year EDI strategy and greater focus on gender equality

New priorities for 2023/2024

Continuing to integrate new practices to **improve** the management of deteriorating patients





Implementing Saving Babies Lives Care Bundle, Version 3

Improving patient experience by continuing to enhance equality, diversity and inclusion



Implementation of the Patient Safety Response Framework including transition from the National Reporting and Learning System to the new Learning from Patient Safety Events platform



Introduction of a child specific menu

Baggins The Bear mascot

New toys and crafts added to the re-opened play room

Posters and QR codes to encourage feedback

Bedside folders



Our year of quality - in numbers

350 staff attended our Thrive leadership conference

19,662 Friends and Family Tests received

12,008 patient participating in approved research

38% reduction in falls

