

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

## MATERNITY AND NEONATAL (PERINATAL) SERVICES UPDATE – JULY 2023

<b>Presented by</b>	Sara Hollins, Director of Midwifery		
<b>Author</b>	Sara Hollins, Director of Midwifery		
<b>Lead Director</b>	Professor Karen Dawber, Chief Nurse		
<b>Purpose of the paper</b>	To provide the Quality and Patient Safety Academy and Trust Board with a monthly update on progress with the Maternity Improvement Plan, including CQC Action Plan, monthly stillbirth position and continuity of carer. Ensures that key elements of the Perinatal Quality Surveillance Model are visible and transparent at Trust Board level.		
<b>Key control</b>	Identify if the paper is a key control for the Board Assurance Framework		
<b>Action required</b>	For assurance		
<b>Previously discussed at/ informed by</b>			
<b>Previously approved at:</b>	<b>Academy/Group</b>	<b>Date</b>	

### Key Options, Issues and Risks

The December 2020, NHS publication ‘Implementing a revised perinatal quality surveillance model’ set out a number of requirements to ensure that there is Trust Board level oversight of perinatal clinical quality and safety.

The requirements to strengthen and optimise Board oversight for maternity and neonatal safety includes:

- That a monthly review of maternity and neonatal safety and quality is undertaken by the Trust Board.
- That all maternity Serious Incidents (SIs) are shared with Trust Boards and the Local Maternity System (LMS), in addition to reporting as required to Healthcare Safety Investigation Branch (HSIB).
- To use a locally agreed dashboard drawing on locally collected intelligence to monitor maternity and neonatal safety at Board meetings.

This paper is prepared on a monthly basis and presented to Quality and Patient Safety Academy as a Committee of the Board, holding delegated authority to interrogate, challenge and approve/agree maternity and neonatal information and recommendations, including papers and reports prepared to demonstrate compliance with the NHS Resolution Maternity Incentive Scheme (MIS). A separate summary paper is presented to Trust Board providing assurance that Quality and Patient Safety Academy has executed its delegated authority.

The monthly maternity and neonatal services report presented to Quality and Patient Safety Academy ensures that there is a timely and structured reporting mechanism of maternal and neonatal outcomes including learning from incidents, and that the Academy on behalf of Board has an open and transparent oversight and scrutiny of perinatal (maternity and neonatal)

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

services.

The format of this report supports the Trust level implementation of the Perinatal Clinical Quality Surveillance Model and ensures that key elements of the framework are visible and transparent at Trust Board level.

The monthly paper also serves as the main mechanism for Quality and Patient Safety Academy on behalf of Trust Board to have oversight of key elements of the NHS Resolution Maternity Incentive Scheme (MIS), throughout the annual reporting period, such as quarterly Perinatal Mortality Review Tool reports, quarterly Avoiding Term Admissions Into Neonatal Units (ATAIN) reports, and monthly midwifery and obstetric staffing updates.

This paper is shared with the Maternity Leads at Bradford District and Craven, Health Care Partnership and feeds into the West Yorkshire and Harrogate (WY&H) Local Maternity and Neonatal System (LMNS) perinatal quality oversight groups.

### Analysis

This paper provides Quality and Patient Safety Academy on behalf of Trust Board with information and data regarding perinatal quality and safety, enabling Academy members to rapidly identify any emerging concerns, trends or issues.

It is open and transparent and provides information and evidence of compliance with national maternity reports and schemes.

The overarching maternity improvement plan has been updated to include the Ockenden Assurance action plan and a sustainable Care Quality Commission (CQC) action plan.

The service presented proposed transformation plans to Board of Directors in May 2020, focusing on key areas of improvement identified as necessary to reduce the stillbirth rate. The Outstanding Maternity Services Programme is now the key driver for transformation within the service and is well embedded within the culture of the unit.

Monitoring of the monthly stillbirth rate continues, with every case subject to a 72 hour review and discussion with the Executive, Non-Executive and Trust level Maternity Safety Champions. This process is well embedded, including the rapid identification and escalation of in-month 'spikes' in the stillbirth rate which are subject to thematic reviews and reporting of any findings and subsequent learning to Trust Board.

### Recommendation

- Quality and Patient Safety Academy is asked to note the contents of the Maternity and Neonatal (Perinatal) Services Update, July 2023.
- Academy is asked to note that from August 2023, the Perinatal Leadership Quad will join the existing bi-monthly perinatal safety Champion meetings and that any support required

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

of Board is reflected in Trust Board minutes. This is a new requirement of the Maternity Incentive Scheme, safety action 9.

- Quality and Patient Safety Academy is asked to acknowledge the monthly stillbirth position of 1, including the description of incidents and any immediate actions/lessons learned.
- There are 7 ongoing maternity SIs/Level 1 investigations, 4 HSIB and 3 Trust level.
- Appendix 2a is a completed level 1 investigation including recommendations for Quality and Patient Safety Academy's information.
- Quality and Patient Safety Academy is asked to note that there was 1 HSIB reportable Serious Incidents (SI) declared in July which was declined by HSIB.
- Academy is asked to note appendix 2, Avoiding Term Admission Into Neonatal Units (ATAIN), quarter 1 report, including learning. This is required to demonstrate compliance with Safety Action 3 of the Maternity Incentive Scheme, Year 5.
- Academy is asked to acknowledge that 1:1 care in labour fell below the 90% target in June. This correlates directly to ongoing staffing challenges, trigger of the escalation policy and attempts to divert women to other neighbouring organisations. There is no evidence to suggest that women not receiving 1:1 care at any point during labour incurred harm, although it is acknowledged that this would have impacted on birth experience.
- QPSA is asked to note that PROMPT training continues to be closely managed in order to meet the 90% compliance rate by the revised date of 1 December 2023.
- Consultant Anaesthetic compliance is currently 66.66% and there is concern that the trajectory will not be met. This has been escalated to the anaesthetic leads to address.

Risk assessment						
Strategic Objective	Appetite (G)					
	Avoid	Minimal	Cautious	Open	Seek	Mature
To provide outstanding care for our patients, delivered with kindness			g			
To deliver our financial plan and key performance targets			g			
To be one of the best NHS employers, prioritising the health and wellbeing of our people and embracing equality, diversity and inclusion					g	
To be a continually learning organisation and recognised as leaders in research, education and innovation				g		
To collaborate effectively with local and regional partners, to reduce health inequalities and achieve shared goals					g	
The level of risk against each objective should be indicated. Where more than one option is available the level of risk of each option against each element should be indicated by numbering each option and showing numbers in the boxes.	Low		Moderate	High	Significant	
	Risk (*)					

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

<b>Explanation of variance from Board of Directors</b>	
<b>Agreed General risk appetite (G)</b>	

<b>Benchmarking implications (see section 4 for details)</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>
Is there Model Hospital data relevant to the content of this paper?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is there any other national benchmarking data relevant to the content of this paper?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the Trust an outlier (positive or negative) for any benchmarking data relevant to the content of this paper?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Risk Implications (see section 5 for details)</b>	<b>Yes</b>	<b>No</b>
High Level Risk Register and / or Board Assurance Framework Amendments	<input type="checkbox"/>	<input type="checkbox"/>
Quality implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Resource implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Legal/regulatory implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Equality Diversity and Inclusion implications	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Performance Implications	<input type="checkbox"/>	<input checked="" type="checkbox"/>

<b>Regulation, Legislation and Compliance relevance</b>	
<b>NHS England: (please tick those that are relevant)</b>	
<input checked="" type="checkbox"/> Risk Assessment Framework	<input checked="" type="checkbox"/> Quality Governance Framework
<input type="checkbox"/> Code of Governance	<input type="checkbox"/> Annual Reporting Manual
<b>Care Quality Commission Domain:</b> Choose an item.	
<b>Care Quality Commission Fundamental Standard:</b> Choose an item.	
<b>NHS England Effective Use of Resources:</b> Choose an item.	
<b>Other (please state):</b>	

<b>Relevance to other Board of Director's academies: (please select all that apply)</b>			
People	Quality & Patient Safety	Finance & Performance	Other (please state)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# 1 PURPOSE/ AIM

The purpose of this paper is to provide a monthly update on progress with the Maternity Improvement Plan, including the Care Quality Committee (CQC) Action Plan, the monthly stillbirth position and continuity of carer. It also provides an update on the Outstanding Maternity Service quality improvement/transformation programme, intended to improve key areas of the service and support the journey towards being outstanding.

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Meeting Title	Quality and Patient Safety Academy		
Date	23.08.23	Agenda item	QA.8.23.10

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- To use a locally agreed dashboard drawing on locally collected intelligence to monitor maternity and neonatal safety at Board meetings.

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The monthly maternity and neonatal services report presented to Quality and Patient Safety Academy ensures that there is a timely and structured reporting mechanism of maternal and neonatal outcomes including learning from incidents, and that the Academy on behalf of Board has an open and transparent oversight and scrutiny of perinatal (maternity and neonatal) services.

The format of this report supports the Trust level implementation of the Perinatal Clinical Quality Surveillance Model and ensures that key elements of the framework are visible and transparent at Trust Board level.

The monthly paper also serves as the main mechanism for Quality and Patient Safety Academy on behalf of Trust Board to have oversight of key elements of the NHS Resolution Maternity Incentive Scheme (MIS), throughout the annual reporting period, such as quarterly Perinatal Mortality Review Tool reports, quarterly Avoiding Term Admissions Into Neonatal Units (ATAIN) reports, and monthly midwifery and obstetric staffing updates.

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## 2 BACKGROUND/CONTEXT

### **Ockenden Report of Maternity Services at Shrewsbury and Telford NHS Trust, Ockenden Assurance Plan and East Kent Report**

The Ockenden report of Maternity Services at Shrewsbury and Telford NHS Trust was published on 10 December 2020 followed by the 2<sup>nd</sup> Report on 30 March 2022. The reports looked at maternal and neonatal harms occurring between 2000-2019 at Shrewsbury and Telford Hospital and resulted in 27 recommendations for the named Trust

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

with a further 7 early recommendations, referred to as immediate and essential actions (IAE's) to be implemented by all NHS Maternity services. A further 15 IAE's were included in the 2<sup>nd</sup> report.

The service had its Regional Maternity Team assurance visit on 29 June 2022. The full report was received in August 2022 and reflects the initial feedback presentation shared with Board in the July 2022 update paper. An Ockenden Assurance Action Plan update is to be shared with West Yorkshire and Harrogate (WY&H) Local Maternity and Neonatal System (LMNS) in January.

The services outstanding compliance action is regarding the lack of ability to audit of the use of the Personalised Care Plan (PCP).

The PCP is currently offered in paper format only and is held by the woman and not the service; this makes it impossible to robustly audit. The service is working towards the use of the Patient Portal, which will give women access to complete their individual PCP on line, and will be accessible to midwives and obstetricians to view and input as required. The service and IT colleagues are working closely to resolve the situation and are exploring the available options, none of which appear to meet the full PCP requirement. A solution continues to be sought by the service and IT colleagues. There are no updates on progress to share during June. However, this was escalated to Trust Board in May 2023 following review of the recently published Three Year plan and the potential compliance risks associated with digital capability. The recommendation was for a position paper to be presented to Executive Team Meeting (ETM) in June, outlining the options available. This was completed and the plan is for the service to see a demonstration of the 'Zesty' option before potentially proceeding with this solution.

The service has now seen a brief demonstration of the 'Zesty' option, but requires a more in depth review and opportunity to speak to a service already using this solution.

### **East Kent Report:**

The Kirkup Report, 'Reading the signals: Maternity and neonatal services in East Kent- the Report of the Independent Investigation' was published on 19 October 2022 examining failings in maternity and neonatal services at The Queen The Queen Mother Hospital (QEQM) and the William Harvey Hospital (WHH), part of East Kent Hospitals University NHS Foundation Trust, between 2009 and 2020.

A precis of the report and actions for the maternity service and Trust Board was presented to November 2022 Board. There have been no Regional or National updates or requests for information/local action since the report was published.

NHS England published the 'Three year delivery plan for maternity and neonatal services' at the end of March. The purpose of the three year plan is to improve the safety and



<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

quality of maternity and neonatal services, incorporating recommendations from key reports such as Ockenden and Kirkup.

A summary of the plan was presented to Executive Team Meeting (ETM) and Trust Board in May, including the risks associated with delivering the plan. This includes a digital solution for the PCP and women being able to access and input into their digital records as described above.

### **Perinatal Cultural Leadership Programme**

Following a regional nomination process, 4 members of the senior maternity and neonatal (perinatal) leadership teams have embarked on a 6 month programme intended to support a positive and nurturing safety cultural in perinatal services.

The aim is to support all perinatal teams in England to create and craft the conditions for a positive culture of openness, safety and continuous improvement. Reviews of maternity services have highlighted cultural and leadership issues as a common theme that contributes to underlying patient safety failures across organisations. Strong and positive leadership creates effective teamwork and therefore improved clinical care.

The programme will focus on the perinatal quadrumvirate, or 'quad', groups of senior leaders in perinatal services (typically including senior midwifery, obstetric, neonatal and operational representation). Co-designed by frontline teams and leadership experts, this programme will bring together senior leaders from across maternity and neonatal services to improve the quality, safety and experience of care for women.

The programme commenced in January with the Director of Midwifery, Deputy Clinical Director for Obstetrics and Gynaecology, Consultant Neonatologist and General Manager for Women's CSU, attending a 3 day course in London.

The 'quad' have continued to attend a series of individual action learning sets (ALS), focusing on their individual leadership styles and learning needs, in addition to a further session in London.

The SCORE culture survey was launched at the end of March and closed in May.

The quad team have a series of meetings planned with an external company who will support the analysis of the survey results and the associated actions required. This work continues and review of the survey results continues. The SCORE feedback is scheduled to take place on 31 August.

The July revision of the Maternity Incentive Scheme, year 5, safety action 9, requires Board level minutes that reflect that Board Level Perinatal Safety Champions are meeting

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

with the Perinatal Leadership Quadrumvirate on a quarterly basis as a minimum, and that any support required of the Board has been identified and is being implemented.

From August 2023, the Perinatal Quad will join the existing bi-monthly perinatal safety Champion meetings and agree any Board level support required.

### **Midwifery Staffing**

Safety Action 9 of the Maternity Incentive Scheme, Year 4, requires that there is evidence that discussions regarding safety intelligence, including minimum staffing in maternity services are taking place at Board level.

The most recent bi-annual midwifery staffing paper was presented to People Academy and Board in May, as an appendix to the overarching Nursing and Midwifery staffing paper.

The recommendations, including that the full Birth Rate Plus tool is recommissioned for autumn 2023, in line with the 3 yearly cycle national recommendation, were approved. This will ensure that there is an up to date, accurate calculation taking into account the decrease in birth rate but considering the acuity of the women and pregnant people using the service.

Based on the revised table top calculations the current vacancy against the safe staffing establishment is 22.53 WTE which includes the agreed uplift for maternity leave. There are currently 10.14 WTE midwives on maternity leave.

Achieving the safe staffing establishment continues to be our priority figure.

Current vacancy against the revised funded establishment, which includes the number of midwives required to provide Midwifery Continuity of Carer (MCoC) is 54.17 WTE.

Staffing gaps continue to be closely managed by the Bed Manager and staffing Matron of the day, utilising the amber risk assessment and escalation processes as required.

As a result of the significant support and supervision required by International Midwives during their 12 month intrapartum placement, and the impact this is having in the clinical area, the service has formally reduced the number of International Midwives to 6 from 10. This is to ensure that the 6 midwives can be fully supported in their transition to becoming UK midwives and increase the chance of retention.

### **Obstetric Staffing**

We continue to ensure a 100% consultant presence on the labour ward for 98 hours per week.



<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

We continue to ensure safe cover of both Obstetrics and Gynaecology services during industrial actions.

We currently have 23 consultants in post, 24 posts financially approved plus a locum until September 2023. There are 4 pure Consultant Obstetricians on the Out of hours on call Obstetric rota and currently 3 pure Consultant Gynaecologists on the Gynaecology on call rota as well as colleagues who cover both (14).

We have advertise an Obstetric only substantive post (interest in Maternal Medicine) and awaiting closing date to short list and plan interviews.

The strain and burden on the consultant body is summarised in a risk assessment that has been escalated to the trust board in November 2022 and at the CBU to exec meeting in January 2023. The position is worsening with the significant build on the department general gynaecology back log.

Despite of the strain on consultant body, consultant colleagues have agreed to work above and beyond and provide extra clinical activity to increase the number of general gynaecology clinics. The GM and CD have been looking as well at agency consultant locums in the short term to help support the waiting lists for Gynaecology clinics. We have identified one suitable candidate and we are in the discussion stage to ensure that the skills required are present and appropriately utilised. Given the number of additional sessions needed to tackle the growing list of general gynaecology patients requiring review, we anticipate a further reduction in consultant cover for maternity triage ( Maternity assessment centre). This is a recognised concern and was highlighted in the most recent CQC report.

Labour ward is always covered by a consultant and there are no exceptions to report. Labour ward consultant led ward rounds (4 xs daily) and daily antenatal consultant ward rounds are embedded in the rotas (and job plans). The continuing problem of insufficient antenatal scan slots to meet the unit demands is an added burden on hot week consultant who is now asked repeatedly to re triage scan lists and find alternatives to ensure safe care.

The Acute out of hours Gynaecology on call rota (commenced 1/11/21) is in place ensuring a separate consultant is on call for Obstetrics and Gynaecology 24 hours/ day. Gynaecology 'HOT WEEKS' have commenced in January 2023 ensuring continuity and cover for Acute Gynaecology patients each week.

We still require 4 further consultants to contribute to the sheer volume of work and contribute to the extra sessions some of which always have to be covered as they are acute sessions. Following a job planning meeting on the 14th of March, a new rota to help

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

share the burden of the on calls more fairly across the consultant body is finished and will be in effect as of the 24th of April.

Registrars:-

Currently we have 4 registrars working only 80%, thereby creating a 0.8 gap to fill on the rota.

From January 2023 there are 2.3 gaps in the middle grade rota.

As of the 1st of August we will be having 4 gaps (one gap for Maternity leave, one for long term sickness, one for inter-deanery transfer and one for a trainee starting out of programme training). Out of these 4 gaps half a gap will be filled by a senior trainee returning from her leadership training course, this will leave us with 3 1/2 gaps till September.

From the 6th September we will have a 1.2 gap (several trainees less than full time working hours).

We will have a further gap as of the 1st of December due to maternity leave. This leaves us with 2.2 gaps on the registrar rota.

Out of the number of registrars in post from 6th of September we will have 4 ST3 registrars that need senior cover and support with an SR or consultant present on each shift out of hours (to meet entrust ability standards set by the RCOG) until they acquire all the necessary skills.

There are 2x staff grades + 1 clinical fellow.

SHOs:-

We currently have SHO's working full time. There are currently 2 SHO gaps. We should have a full quota of 13 SHOs from August 2023.

Escalated junior locum rates have been confirmed and secured with HR until the End of August 2023 while we are in a position of having so many gaps for the existing trainees to cover. A further discussion is planned in view of the ongoing gaps that will require cover for the foreseeable future.

### **Maternity Improvement Plan and CQC rating**

The Maternity Services received an onsite inspection in January, focusing on 'Safe' and 'Well-Led' domains only.

The final report was received in May and reflects the positive improvements made and since the 2019 inspection. Whilst the overall rating remains 'Requires Improvement', the

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

'Well-Led' domain has improved from 'Inadequate' to 'Good', with 'Safe' remaining as 'Requires Improvement'.

An action plan addressing the 2 'Must Do' actions and 5 'Should Do', has been returned to the CQC and presented to May QPSA, June Board and progress will be monitored through 'Women's Core Governance Group' and QPSA.

An update on the action plan, appendix 1, was shared at the July 'Moving to Outstanding' meeting. There is still significant challenge in meeting the 'Must Do' action around medical staffing in the Maternity Assessment Centre. The long term solution involves the recruitment of additional obstetric staff which cannot be progressed through a business case at the current time. Steps to mitigate this risk include empowering the midwifery staff with the timely escalation of delayed clinical reviews and an audit of waiting times to evidence the frequency and support any business cases in the future.

### **Stillbirth Position**

There was 1 stillbirth in July. Details are included in Appendix 2.

Table 1 is the running total of stillbirths in 2023, including the number of cases requiring further detailed investigation, and the number of butterfly babies whose deaths were expected.

Table 1:

Stillbirths 2023			Expected deaths within total number	Further detailed investigation
Month	Number of babies	Running total	Butterfly babies	Number of cases
January	1	1	1	0
February	1	2	0	0
March	2	4	0	0
April	2	6	0	1 (HSIB)
May	5	11	1	0
June	2	13	1	0
July	1	14	1	0

### **Hypoxic Ischaemic Encephalopathy (HIE)**

There was 1 baby requiring cooling for HIE in July. The baby has had a normal MRI scan. The case has been referred to HSIB and was rejected due to the normal scan findings and absence of clinical or parental concerns.

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

### **Serious Incidents (SIs) and serious harms**

The December 2020 Ockenden Report, independent review of Maternity services at the Shrewsbury and Telford Hospital NHS Trust, contained 7 immediate and essential actions (IAE) to improve care and safety in maternity services for all Trusts.

IAE 1: Enhanced Safety, recommends that all maternity SI reports and a summary of the key issues, must be sent to the Trust Board and the Local Maternity System (LMS).

There were 0 HSIB reportable case occurring in July as previously discussed, and no internal SIs.

Safety Action 9 of the Maternity Incentive Scheme, Year 4, requires that there is evidence that discussions regarding safety intelligence, including the number of incidents reported as serious harm, themes identified and actions being taken to address any issues, are taking place at Board level. It is anticipated that this standard will continue in the Year 5 publication.

Ongoing Maternity SIs:

Appendix 2 includes a position summary of ongoing maternity SI's. There is 1 completed report for the attention of Quality and Patient Safety Academy and Closed Board, appendix 2a.

There are 7 ongoing maternity SI's/Level 1 investigations, 4 HSIB and 3 Trust level.

There were 0 neonatal SIs declared in July and no ongoing neonatal SIs under investigation.

### **Neonatal Deaths (NND)**

There were 2 neonatal deaths in July of babies who were 26 and 28 weeks gestation. Both babies were born via emergency caesarean section due to maternal haemorrhage/placental abruption.

Please see Table 2 below:

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

Table 2:

NND 202			Expected deaths within total number	Further detailed investigation
Month	Number of babies	Running total	Extreme preterm/congenital anomalies/life limiting conditions	Number of cases
January	1	1	1	0
February	5	6	4	0
March	2	8	0	0
April	3	11	1	0
May	6	17	4	0
June	1	18	0	0
July	2	20	0	0

### **Avoiding Term Admission into Neonatal Unit (ATAIN) and Transitional Care Unit (TCU) Quarterly Audits:**

Appendix 3 is the Quarter 1 ATAIN/TCU audit and associated actions/learning, required to demonstrate compliance with Safety Action 3 of the Maternity Incentive Scheme, Year 5. The audit was discussed at the August bi-monthly safety champion meeting, including agreeing that the ATAIN cases will be reviewed at the weekly multi-disciplinary Maternity Safety Review meeting, and that a sign off process by both Clinical Directors and the Director of Midwifery will be agreed to demonstrate compliance with this safety action. The quarterly report demonstrates that the services consistently have avoidable admissions below the 5% national target.

Admissions of term babies due to jaundice is usually 0-1 per quarter, but was noted to be 4 in this report. All of the cases were reviewed and demonstrated appropriate clinical admissions and evidence of early recognition of babies requiring treatment which exceeded that available on the postnatal ward or Transitional Care Unit.

Meeting Title	Quality and Patient Safety Academy		
Date	23.08.23	Agenda item	QA.8.23.10

**HSIB Cases and Progress in achieving Maternity Incentive Scheme Safety Action 10: Have you reported 100% of qualifying cases to HSIB and (for 2019/20 births only) reported to NHS Resolution's Early Notification scheme?**

Following the Ockenden Report, all cases referred to the Health Safety Investigation Branch (HSIB) will be declared as SIs. There was 1 case meeting the HSIB referral criteria in July which HSIB rejected.

**HSIB/NHSR/CQC or other organisation with a concern or request for action made directly with the Trust**

The implementation of a revised Perinatal Quality Surveillance Tool as per Ockenden recommendations, suggests that reporting on this is a monthly minimum data measure for Trust Board overview.

There were no direct requests for action made directly to the Trust in July.

**Coroner Regulation 28 made directly to Trust**

Again, the implementation of a revised Perinatal Quality Surveillance Tool as per Ockenden recommendations, suggests that reporting on this is a monthly minimum data measure for Trust Board overview.

The service can confirm that there have been no such requests to date this year.

**Perinatal Bi-Monthly Safety Champion meetings**

There were no planned safety champion meetings in July and no safety escalations received. The next meeting is 1 August and the invitation will be extended to the other members of the Perinatal Leadership Quadrumvirate as discussed earlier.

**Monthly staff feedback from Safety Champions and walk-rounds**

There were no escalations to the Maternity and Neonatal Safety Champion July meeting and no safety concerns escalated to any of the champions outside of the meeting.

**Maternity Unit Diverts**

There were 2 partial unit diverts at the beginning of July recorded on the closure log. These were both attributed to increased activity and an increase in the acuity of some of the women accessing the service, compounded by staffing levels. 2 women were affected by the divert as limited neighbouring units were able to support. However, the service continued to see a high volume of women during the period of escalation.

Maternity diverts/escalations are currently being reviewed/discussed at Local Maternity and Neonatal System (LMNS) level, due to ongoing inconsistencies with how units within the system manage and declare service escalations.



<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

Table 4:

<b>MONTH</b>	<b>Full Divert</b>	<b>Partial divert</b>	<b>Attempted Divert</b>	<b>Number of women diverted</b>
JANUARY	0	0	0	0
FEBRUARY	0	1	0	TBC
MARCH	0	1	0	4 (no births)
APRIL	0	2	0	2
MAY	0	4	0	10
JUNE	0	3	0	10
JULY	0	2	0	2
<b>Total</b>	0	10	0	28

### **Midwifery Continuity of Carer (MCoC) Action plan**

There has been no further progress on MCoC due to the ongoing focus on safe staffing. Acorn team resumed the provision of intrapartum care on 1 April and the team are reporting positive outcomes for both women and the midwifery staff providing care. This is still not achievable for Clover due to vacancy within the team. Clover continues to provide an enhanced level of antenatal and postnatal care to the vulnerable women on their caseloads, and may still receive care from a team member allocated to work in the intrapartum area.

It is worth noting that Bradford is one of the few organisations within the LMNS, which continues to provide continuity of carer, even on a limited basis. The priority remains focused on providing and sustaining safe staffing levels across the service, before increasing the number of continuity teams within the service. Bradford is not an outlier in this approach.

### **Maternity Dashboard**

Appendix 4 is a copy of the maternity dashboard including data up to June 2023.

- Slight improvement with booking by 10 weeks. This continues to be a focus of the First 1000 Days/ Act as One maternity workstream.

1:1 care in labour dropped to below 90% in June to 86.1%. This is not unexpected given ongoing staffing challenges and the requirement to divert services, but with limited organisations able to accept. No harm is reported as a result of failure to achieve 1:1 care.

Meeting Title	Quality and Patient Safety Academy		
Date	23.08.23	Agenda item	QA.8.23.10

However, it is acknowledged that this impacts on the birth experience of some women. Mitigation including the redeployment of midwifery staff, is utilised but at times it remains challenging to provide 1:1 care.

### **Training Compliance**

Appendix 5 is the monthly training compliance for maternity staff.

QPSA is asked to note that PROMPT training continues to be closely managed in order to meet the 90% compliance rate by the revised date of 1 December 2023.

Consultant Anaesthetic compliance is currently 66.66% and there is concern that the trajectory will not be met. This has been escalated to the anaesthetic leads to address.

Current training records shows **32 of 45 training compliances are within agreed target (improved from 31)**, 8 areas of training where compliance is between 75-85% and 4 with compliance below 75% (improved from 6).

#### **4 competencies below 75%**

- 1 of the competencies Blood Transfusion theory (2 Year) was previously included on Maternity Workshop but discontinued in 2022 as only required every two years, this is why compliance dropped. The session is now 3 hours so too long to include on Mat Day 1. Line managers book their own staff and this has led to a small increase in compliance from 71.94% in June 23 to 74.10% in July 23.
- 1 of the competencies Fit Testing continues to drop due to the known challenges with appointments. There is no longer the option to be fit tested within maternity and staffs currently need to make an appointment with the Fit Test Clinic which is challenging due to ongoing clinical shortfalls and low volume of available appointments. This has been escalated at the Core Quality Meeting and there are investigations into availability of machine within maternity to resolve this issue. The Fit Testing lead has been emailed to ask to support a plan to target maternity staff but they're unable to offer the option to test within maternity at present. Line managers have been encouraging staff to book and compliance has improved slightly from 40.78% in June 23 to 42.17% in July 23.
- 2 of the competencies relate to Blood Transfusion practical assessments. Do to clinical acuity it has been challenging for blood transfusion assessors to assess in practice. The Professional Development Midwife (PDM) has had assessor training and is targeting staff where acuity allows but this is a slow process as only one individual.
  - Preparing to Administer/Administering Blood.
  - Organising Receipt of Blood.

Meeting Title	Quality and Patient Safety Academy		
Date	23.08.23	Agenda item	QA.8.23.10

## 9 Competencies between 75-85%

- 1 of the competencies Dangers of Misplaced Naso Gastric tube applies to obstetrics- all non- compliant doctors have been notified and asked to complete. There are only 3 outstanding and they have been emailed again.
- 1 of the competencies relate to Blood Transfusion practical assessments.
  - Collecting Blood – this has been targeted and compliance has increased from 60% in June 23 to 80% in July 23- only 2 staff are non-compliant.
- 1 of the competencies Human Factors – Clinical for staff was added in July 2022 and compliance is progressively increasing and is now at 82.79% (was red in Jan 2023 now amber).
- 1 of the competencies Safe Administration of Medicines was removed from Maternity Workshop as only required every two years. This is why compliance dropped. It is now included for all staff again on Maternity Day 1 and has increased from 79.93% in June 23 to 81.39% in July 23.
- 2 of the competencies are now being managed by line managers as part of the appraisal process:
  - Fire Safety.
  - Infection Prevention and Control.

A list of non-compliant staff has been sent to area managers and they have been asked to prioritise time for ESR for these individuals. All staff has also been asked to check compliance and prioritise when acuity allows. Both competencies have increased this month. (Fire: 77.89% in June 23 to 82.56% in July 23, IPC: 79.56% in June 23 to 82.11% in July 23).

- 1 of the competencies Moving and Handling - Level 2 - 3 Years has been targeted by the Moving and Handling lead and line managers and non-compliant staff are been booked (increased from Red to Amber since Feb 2023, now at 78.01%).
- 1 of the competencies Preventing Radicalisation: Basic Prevent Awareness (3Yrs) is a new module introduced in June and is primarily for admin and support staff. Compliance has increased from 69.74% in June 23 to 82.73% in July 23. Qualified staff will complete the advanced module and will automatically achieve basic compliance.
- 1 of the competencies Safeguarding Adults Level 3 only applies to staff at band 8 or above. 1 new band 8 has been appointed which has dropped compliance from 100% to 80%. This individual has completed but it has still not updated therefore it has been escalated to Nicola Chapman.

Meeting Title	Quality and Patient Safety Academy		
Date	23.08.23	Agenda item	QA.8.23.10

### **Perinatal Quality Surveillance Model minimum data set for Trust Boards**

Appendix 6 is the populated copy of the Perinatal Quality Surveillance Model minimum data set for Trust Boards. Much of the information required for presentation for Board is contained within the narrative of this report.

### **Service User Feedback**

There were no formal MNVP meetings held in July and no escalations of concern were raised via the MNVP leads or networks.

The MNVP leads are currently reviewing the Maternity CQC National Survey action plan and will consider any amendments or recommendations required.

The MNVP Leads are reviewing the work plan and their ability to meet the requirements of both Airedale and Bradford within the funded time allocated to the roles.

### **3 | PROPOSAL**

The service proposes that the Perinatal Update paper continues to be presented to Quality and Patient Safety Academy on a monthly basis with an assurance paper presented to Board bi-monthly.

This is to ensure that Trust Board receives timely information regarding perinatal quality and safety issues, in addition to quality improvement and transformation.

The service also proposes that the report will include the minimum data set described within the Perinatal Quality Surveillance Model.

Any urgent concerns emerging outside of the monthly reporting arrangements will be escalated by the Trust Level Safety Champions to the Board Level Safety Champion.

### **4 | BENCHMARKING IMPLICATIONS**

The service will continue to benchmark and monitor performance and position at both regional and national level, using the existing benchmarking tools including the Yorkshire and Humber regional maternity dashboard, MBRRACE-UK publications etc.

Continuity of Carer is monitored through the West Yorkshire and Harrogate LMS.

### **5 | RISK ASSESSMENT**

Stillbirths and Midwifery Continuity of Carer pathways are on the maternity risk register, updated regularly and monitored through Women's Core Governance Group.

### **6 | RECOMMENDATIONS**

- Quality and Patient Safety Academy is asked to note the contents of the Maternity and Neonatal (Perinatal) Services Update, July 2023.
- Academy is asked to note that from August 2023, the Perinatal Leadership Quad will join the existing bi-monthly perinatal safety Champion meetings and that any

<b>Meeting Title</b>	Quality and Patient Safety Academy		
<b>Date</b>	23.08.23	<b>Agenda item</b>	QA.8.23.10

support required of Board is reflected in Trust Board minutes. This is a new requirement of the Maternity Incentive Scheme, safety action 9.

- Quality and Patient Safety Academy is asked to acknowledge the monthly stillbirth position of 1, including the description of incidents and any immediate actions/lessons learned.
- There are 7 ongoing maternity SIs/Level 1 investigations, 4 HSIB and 3 Trust level.
- Appendix 2a is a completed level 1 investigation including recommendations for Quality and Patient Safety Academy's information.
- Quality and Patient Safety Academy is asked to note that there was 1 HSIB reportable Serious Incidents (SI) declared in July which was declined by HSIB.
- Academy is asked to note appendix 2, Avoiding Term Admission Into Neonatal Units (ATAIN), quarter 1 report, including learning. This is required to demonstrate compliance with Safety Action 3 of the Maternity Incentive Scheme, Year 5.
- Academy is asked to acknowledge that 1:1 care in labour fell below the 90% target in June. This correlates directly to ongoing staffing challenges, trigger of the escalation policy and attempts to divert women to other neighbouring organisations. There is no evidence to suggest that women not receiving 1:1 care at any point during labour incurred harm, although it is acknowledged that this would have impacted on birth experience.
- QPSA is asked to note that PROMPT training continues to be closely managed in order to meet the 90% compliance rate by the revised date of 1 December 2023.
- Consultant Anaesthetic compliance is currently 66.66% and there is concern that the trajectory will not be met. This has been escalated to the anaesthetic leads to address.

<b>7</b>	<b>Appendices</b>
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- Appendix 1 - Maternity CQC Action Plan.
- Appendix 2 and 2a - Maternity and Neonatal Harms July and completed Level 1 investigation report.
- Appendix 3 - ATAIN/TCU Q1 Audit.
- Appendix 4 - Maternity Services Dashboard June 2023.
- Appendix 5 - Maternity Training Compliance report July.
- Appendix 6 - Perinatal Quality Surveillance Model minimum data set for Trust Boards.