

A new location for physiotherapy and community therapy services

28 June – 4 August 2023

We are planning to move outpatient physiotherapy and community therapy services from Shipley Hospital to alternative sites in and around north Bradford.

This is so we can provide modern, fit for purpose facilities for our patients and an improved working environment for our staff. We also want to move these services to locations that will be able to meet future demand.

This work is the next step in the review of Shipley Hospital and the services provided from there that has been ongoing since 2019.

Your views are important

We want to hear from patients and carers so we know what is important to you as we plan to move the services to the new locations.

Easy Read information, an audio recording and BSL video of this information is available online at www.engagebdc.com/shipley-hospital

You can call or text 07779 996756 to request information in different languages or formats.

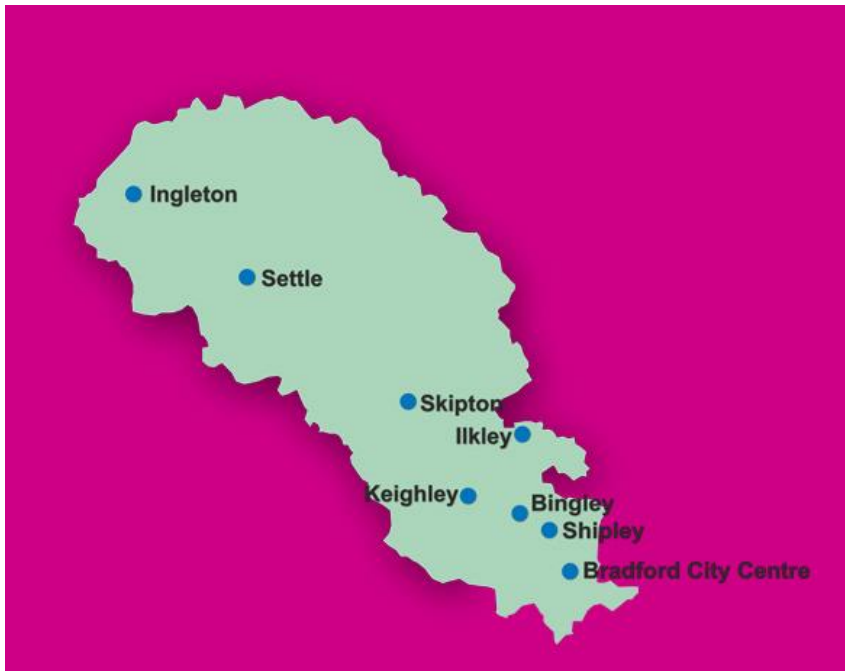
About us

Bradford District and Craven Health and Care Partnership makes decisions about the health and care services in our area and is responsible for improving the wellbeing of everyone who lives here. Our partnership is made up of NHS, local authority, Healthwatch, community and voluntary sector organisations and independent care providers working towards a vision of people living 'happy, healthy at home'.

By working together more closely, our partnership wants to make sure that our services are easy to access, joined up, and provided as close to where people live as possible. We describe this approach as 'Act as One'.

As a partnership we serve a GP-registered population of over 650,000 people in this mixed urban and rural area covering 595 square miles.

Bradford District and Craven Health and Care Partnership Board will be responsible for the decision-making process on behalf of NHS West Yorkshire Integrated Care Board.



Which services are moving?

There are two services provided from Shipley Hospital - outpatient physiotherapy and community therapy. The building is used by people attending appointments provided by Bradford Teaching Hospitals NHS Foundation Trust.

Currently, around 2,000 people each year attend Shipley Hospital for their appointment.

Physiotherapy and Occupational Therapy provide rehabilitation to help to restore movement and recover function when someone is affected by injury, illness, or disability. They play a key part in enabling people to improve their own health and wellbeing and are useful for people of all ages with a range of different health problems.

Outpatient physiotherapy is offered to patients with musculoskeletal conditions such as pain in muscles or joints, back pain or following injury. Patients typically attend for between three to six appointments.

Outpatient physiotherapy services are widely available in GP practices throughout the district, and at several other locations across Bradford District and Craven.

In addition, services increased their online and telephone service offer during the COVID-19 pandemic and some patients have continued to be successfully supported by this method.

Community therapy combines physiotherapy and occupational therapy. It is focused typically on the older population or those who have complex physical health needs.

Community therapy is provided where people need rehabilitation following a fall, an illness or an operation to regain their functional independence.

This service is provided in patient's homes or in a clinic setting. Access to specialist equipment including a gym is required to enable specialist rehabilitation and group sessions.

Patient choice means that people can choose to access services from any site where it is provided, and there are several other outpatient physiotherapy and community therapy services that people can access in Bradford District and Craven. Patients can discuss the best location for them with the healthcare professional looking after them.

Why services need to move from Shipley Hospital



We need to move services from Shipley Hospital as it can no longer offer a safe, affordable and sustainable facility for modern health and care services. Also, the building does not meet current standards of accessibility and is difficult for disabled people to access.

We know it is a much-loved local building and over the last 100 years, it has been a maternity home and a community hospital.

Although it is safe to provide services to patients on the ground floor just now, the building continues to pose issues for staff and patients due to its age and condition. Frequently there are problems with the roof, the heating system, and the internal and external structure of the building.

We started looking at the options for relocating the services and what would happen to the Shipley Hospital building back in 2019. The review was put on hold because of the COVID-19 pandemic in 2020.

We then restarted the review in late 2022 when we asked people about their experience of using Shipley Hospital and what was important to them when services were moved to another location. We wanted to make sure that we had an up-to-date understanding of people's views and experiences of using these services.

During that time, NHS Property Services carried out a technical appraisal of the building which included the value for money provided to the taxpayer; the suitability of sites to offer a long-term and cost-effective setting that meets the latest accessibility and environmental standards; and the likelihood and cost of any ongoing maintenance issues.

The appraisal highlighted:

- From April 2019 until November 2022, a total of £222,367 has been spent on the building.
- A full refurbishment of the ground floor would cost £1.5m with the cost of refurbishing the complete building to be between £2.6m and £3m.
- The age and structure of the building mean that it is increasingly difficult to maintain or improve the building to the standard of a modern, purpose built, health facility.
- High risk areas identified were the roof, internal fittings and energy performance.
- The heating system is at the end of life and needs imminent investment.

The conclusion of the appraisal was that the cost to repair and refurbish the building to provide the required standard of accommodation did not represent value for money. Therefore, alternative accommodation for physiotherapy services should be found as this is in the best interest for patients and staff.

What will happen to the building when it closes

Shipley Hospital is currently owned by NHS Property Services. When the site is vacant, it will be offered first to local public sector organisations (who may want to buy it for another purpose) and then offer it for sale more widely.

Based on current national policy, when the building is sold half of the money that NHS Property Services receive from the sale would be retained locally. In line with national policy, the other 50% of the proceeds would be returned to the Department for Health and Social Care for reinvestment in national health services.

The new locations

By moving services out of Shipley Hospital into modern facilities, means that we can future proof these services in locations that provide improved facilities for patients and staff. Both locations are less than five miles from Shipley Hospital.

Changes to the locations for physiotherapy services



Westbourne Green Community Hospital



Eccleshill Community Hospital

Service	Current location	Future location	Distance from Shipley Hospital	Other locations you can choose
Outpatient physiotherapy	Shipley Hospital	Eccleshill Community Hospital	4.67 miles	GP practices Westwood Park Community Hospital St Luke's Hospital, Bradford Royal Infirmary
Community therapy	Shipley Hospital	Westbourne Green Community Hospital	1.85 miles	Services provided in people's homes as needed.

Outpatient physiotherapy services

Services will continue to be offered from a range of current locations, including local GP practices where clinically appropriate to do so.

Outpatient physiotherapy clinics from Shipley Hospital will be consolidated at Eccleshill Community Hospital where this service is already provided. Patients may choose to attend services at one of the other available sites if that is more convenient for their needs.

If there were to be an increase in need for outpatient physiotherapy services in the Shipley town area, this could be provided from a local GP practice.

Community therapy

These services need to be moved to a new location with enough space for the specialist equipment including a gym and facilities for group classes. These spaces need to meet strict NHS standards to provide healthcare services and they also need to be able to provide appropriate space that ensures confidentiality.

Community therapy services will move to Westbourne Green Community Hospital. This building meets the necessary requirements and also provides the benefits of:

- Enough empty space available for the service to move into.
- The space can be designed to create a bespoke state of the art therapy area to the service's specifications.
- The empty space is already being paid for by the local NHS, and the cost of refitting the space for a specialist therapy suite will be paid for by the head tenant of the building.
- The availability of public transport and ample car parking options on site that can accommodate additional demand from our colleagues and our patients.
- An assessment of where people were travelling from to access the service and the sustainability of using a new healthcare facility that is suited to deliver modern treatments.
- Other NHS services are located there which means this is better for patients and staff.

Several local buildings that met these core standards and were near to Shipley Hospital were also considered as options.

Details of these and the reasons they were discounted can be read at www.engagebdc.com/shipley-hospital

How patients and local people have been involved so far

What have we already heard?

Patient and public involvement and the opportunity to share what is important to people has been at the heart of the review of Shipley Hospital since it began.

In 2019, we held a series of events where people told us about what was important to them. At that time, x-ray, outpatient clinics, a counselling service as well as physiotherapy occupied the building.

In November 2022, after the COVID-19 pandemic, we restarted the review and an online survey ran for four weeks during December 2022 and January this year. This was important because the services provided from the hospital had changed. The survey gave us a chance to ask people to share their experience of using the physiotherapy and community therapy services at Shipley hospital and check what was important to them.

In 2019 and in 2023, people told us that the most important things to them when moving a service to new location were:

- The high quality of the current service should continue.
- Not to lose the personalised service/staff relationships that people value.
- The changes should aim to reduce waiting times and improve availability.
- Services should stay in the local area wherever possible.
- Getting to the new location could be difficult for some people, not everyone has a car so public transport should be easy and patient transport services should continue to be available for those who need it.
- The new location should not disadvantage people who have a disability or additional accessibility needs.
- Shipley Hospital is a much-loved local facility and part of the local community.

Detailed reports on this involvement work can be read at www.engagebdc.com/shipley-hospital

Citizen's Panel

As part of our involvement work earlier this year, a Citizen's Panel was established to help us review our work to date and for us to further understand the views of local communities. Local people were invited to register their interest in joining and local community organisations also helped identify people to take part. Participants in the panel were chosen to be broadly representative of the characteristics of our local population. Participants in the panel:

- Reviewed and provided feedback on the themes identified by the online survey and engagement work completed in 2019 and 2022.
- Gave feedback on the involvement process and what information people would need about the changes.

Get involved - what's important to you?

You can share your experiences and views and tell us what we should think about as we plan to move services out of Shipley Hospital to the new locations. We also want to have a broader conversation about how services should be delivered in the future.

You can share your views in several different ways:

1. Answer our survey questions online at www.engagebdc.com/shipleyhospital
2. Answer our survey on paper and return it by post. No stamp is required, freepost envelopes are distributed with this document, or you can use your own envelope and simply address it to:

Freepost NHS BRADFORD DISTRICT & CRAVEN
3. Come along to one of our information sessions to talk to us about the changes and share your views.

Drop-in sessions will be held in Shipley town centre, at Westbourne Green Community Hospital and at Eccleshill Community Hospital, as well as an online session. Dates, times, and further information will be published on our website, in local media and promoted through community venues and organisations.

12 July 2pm to 4pm, Shipley Library

14 July 10am to 12pm, Westbourne Green Community Hospital

14 July 2pm to 4pm, Eccleshill Community Hospital

25 July 6pm to 7.30pm, Online - register by emailing engage@bradford.nhs.uk

4. Call or text us to share your views, or to request information in different languages or formats. Leave a voicemail message or send a text anytime and our team will get back to you with the information you need: 07779 996756

We will also work closely with our community and voluntary sector partners to make sure that groups who may have additional needs in accessing services, can take part and share their views.

Next steps

You can share your views until 4 August 2023.

After this, we will look at all the information that people have shared with us and a report will be produced showing the findings.

We would then like to work with our local communities when we move community therapy services to a new site based on what you tell us, for example this may include contributing ideas to the design of the physical space at the new site.

If you would like to keep updated, register your interest at www.engagebdc.com/shipley-hospital