

Meeting Title	Board of Directors		
Date	13 <sup>th</sup> July 2023	Agenda item	Bo.7.23.8

## Committee/Academy Escalation and Assurance Report (AAA)

Report from the: Quality and Patient Safety Academy

Date of meeting: 24<sup>th</sup> May 2023

### Key escalation and discussion points from the meeting

#### Alert:

#### Risks

The Academy was assured that there were no new risks requiring escalation.

We remain well cited on the ongoing impact of Industrial action and the considerable work being done to minimise impact on patient safety and quality. Board members will recognise that some impact is unavoidable given the scale and frequency of industrial action and the impending junior doctors' strike.

#### Advise:

#### Update on Health Inequalities (HI)

We heard from John Holden, Director of Strategy and Integration and Naveed Saddique, Service and Business Development Manager about the fantastic work being done with CSUs across access outcomes and experience. There was broad recognition that HI is "everyone's job" and another example of where there is an incredible amount of work that goes on that is business as usual and not always captured.

We identified opportunities for further work including;

- Providing staff with a toolkit which empowers them to be able to ask questions and ask about some of the broader issues that might impact on people's wellbeing and outcomes.
- Recognise and share best practice, for example work on food poverty recently recognised by external visitors
- Further explore the opportunities offered by technology, given our successes with the SPaRC (Spiritual, Pastoral and Religious Care) app and QR codes
- Collaboration with the Equality, Diversity and Inclusion team as we noted the overlap with the quality, diversity and inclusion agenda.
- Streamlining imminent rollout of training on health inequalities and [Core20Plus5](#)<sup>1</sup>

#### Outstanding Theatres Programme update

The QPSA minutes reference highlights of the excellent presentation we received and we were pleased to be advised that lessons learned were being shared with other Outstanding Programmes.

<sup>1</sup> Core20PLUS5 is a national NHS England approach to inform action to reduce healthcare inequalities at both national and system level. The approach defines a target population – the 'Core20PLUS' – and identifies '5' focus clinical areas requiring accelerated improvement. More information is available here at this link - <https://www.england.nhs.uk/about/equality/equality-hub/national-healthcare-inequalities-improvement-programme/core20plus5/>

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## Assure:

We took assurance on a number of items that will support the Board in seeking to triangulate issues. Details of these are available within the minutes.

### Pressure Ulcer Update

We added extra time to hear about the work being done to prevent, address and learn lessons from pressure ulcer/damage. The update we received provided significant assurance on the change in approach including the use of new methodology for individual patient risk identification and lessons learned.

### Infection Prevention and Control

Muhammad Yaseen, Director Infection Prevention and Control provided a comprehensive update on performance and progress clearly describing the targets set for each infection for 2022/23 against the actual, with only C diff and E coli bacteraemia being only very slightly outside of these targets. We were pleased to note that in the context of regional and national data, the position and performance of BTHFT was better than most other Trusts in the region for all rates.

We acknowledged the work done to turn around a slight upturn in winter infection rates and learned that on the C.Diff action plan some actions showing as overdue were linked to EPR (Electronic Patient Record) challenges. Overall significant assurance gained in respect of effectiveness of work programmes.

### Serious Incident Reports and Lessons learned

The lessons learned and safety recommendations were noted comprehensively in the report and a selection are highlighted below for Board assurance/information :

- Full knowledge of children's social care history with mental health issues ensuring the correct level of care and supervision is provided on admission.
- The compilation of a welcome pack to assist external agencies caring for young people and children on wards.
- Recognising deteriorating patients within out-patient settings and escalating to the appropriate care service, facilitating management and in an attempt to prevent further deterioration.

### Maternity and Neonatal (Perinatal) Services Update and CQC inspection

The Academy considered a comprehensive suite of papers and presentations to aid continued assurance of excellent progress within Maternity and Neonatal Services. We received a summary of findings from the recent CQC inspection and Board members may wish to reflect further on resetting the parameters for some training targets.

### Learning from Deaths/Mortality Review Improvement Programme 2022/23

The Academy gained confidence that overall findings reflected good standards of care, especially palliative care. Early identification of deterioration, sepsis and management of care within Accident and Emergency continue to feature amongst known areas for improvement.

We learned that an extensive review of deaths was undertaken in response to a high number of adult in-patient mortalities in December 2022, with the report looking at the causes of death and co-morbidities for adult patients and the quality of care. No cause for concern was found. We were also assured about the appropriate use of DNACPR<sup>2</sup> in adults with learning difficulties.

<sup>2</sup> DNACPR means if your heart or breathing stops your healthcare team will not try to restart it.

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## Summary

Presentations were also received on the **Clinical Audit Annual report** and action plan; **Patient Experience**; the **Quality Improvement Programme**; and the **Clinical Outcomes Group Meeting - Getting It Right First Time (GIRFT) Update**. We received significant assurance about measures in place to identify and improve the care, outcomes and experience of patients. Board colleagues are again referred to the minutes for further detail.

This was a well-attended meeting with great contributions from attendees, albeit limited in Non-Executive Director contributions. There is still work to do on an ambitious agenda and achieving a balance between presenting and taking papers as read to create time for questions and discussion.

## Report completed by:

Sughra Nazir  
Academy Chair and Non-Executive Director  
July 2023